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Total Quality Management, or TQM, is an approach to management that originated in Japanese industry in the 1950s and become more popular in western nations from the early 1980s. The term "Total Quality Management," lost favor in the United States in the late 1990s, to be commonly substituted by "quality management."

List of books and articles about Total Quality Management ...

Recommended Reading for Quality Management. Some of the books that we recommended adding to your office bookshelf include the following: 1. The Quality Toolbox, Second Edition, by Nancy R. Tague. Rather than being a typical cover to cover reading book, this book serves more as a collection of tools used in the industry.

8 Books on Quality Management That Are Well Worth Reading

Principles of total quality / Vincent K. Omachonu, Joel E. Ross.--3rd ed. p. cm. Rev. ed. of: Principles of total quality / J.A. Swift, Joel E. Ross, Vincent K. Omachonu. Includes bibliographical references and index. ISBN 0-57444-326-7 (alk. paper) 1.Total quality management. 2. Quality control. 3. Quality control--standards. I. Ross,

Principles of Total Quality, Third Edition

Total Quality Management: Key Concepts and Case Studies provides the full range of management principles and practices that govern the quality function. The book covers the fundamentals and background needed, as well as industry case studies and comprehensive topic coverage, making it an invaluable reference to both the novice and the more experienced individual.

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(PDF) Total Quality Management Notes - ResearchGate

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TOTAL QUALITY MANAGEMENT - P. N. MUKHERJEE - Google Books

A core definition of total quality management (TQM) describes a management approach to long-term success through customer satisfaction. In a TQM effort, all members of an organization participate in improving processes, products, services, and the culture in which they work.

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TQM was developed by William Deming, a management consultant whose work had a great impact on Japanese manufacturing. 1 While TQM shares much in common with the Six Sigma improvement process ...

Total Quality Management (TQM) - investopedia.com

Total Quality Management (TQM) is an approach that seeks to improve quality and performance which will meet or exceed customer expectations. This can be achieved by integrating all quality-related functions and processes throughout the company.